



ArscottHouse

Rules

Current as at 1st January 2008

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1. Introduction

- 1.1. These Rules have been developed to share with you what we believe to be the common sense boundaries which we expect to be observed at Arscott House.
- 1.2. The Students' Association is committed to ensuring a fair application of the rules, and has developed an appeals mechanism that you can access if you believe that you have been treated harshly or unfairly.
- 1.3. People come to university for all kinds of reasons, but primarily we hope that you are here to learn more about yourself and more about the world around you. It is our expectation that these rules will act as guidelines to Residents in judging what is appropriate behaviour within Arscott House.
- 1.4. These Rules form part of the Residential Agreement, and where there is a conflict between that document and this, the Residential Agreement will prevail.

2. You and Your room

2.1. Privacy and Quiet Enjoyment

- 2.1.1. All residents are entitled to privacy and quiet enjoyment in their Rooms, both from staff and other residents. Residents must be respectful of noise levels and allow other residents the degree of privacy they desire.
- 2.1.2. When entering another resident's Room please knock on the door and do not enter uninvited. Mentors hold a master access card when on duty to deal with lockouts and emergencies. Mentors are not permitted to open Room doors for any reason without the permission of the occupier, except in emergencies. Any person requesting entry into another person's Room will be denied access unless the occupier gives permission in writing.

2.2. Absence from Room

- 2.2.1. If you expect to be absent from your Room for more than 48 hours, please inform your Floor Mentor, and leave an emergency contact number. You do not have to tell the Mentor where you are going, we just want to know how to contact you urgently if we need to, and so we will not worry. If you are detained away from Arscott House for any reason, please contact reception and leave a message if it is unattended.
- 2.2.2. Should another resident or a Mentor report to Arscott management that you have not been seen for 48 hours and you have not advised us of your intended absence, Arscott management reserves the right and has the authority to enter your Room to check that you are okay.

2.3. Keeping your Room Clean

- 2.3.1. You are required to maintain your Room in a neat and clean state of condition/appearance
- 2.3.2. Do not place foil, cardboard or other unsightly material or objects in or on any windows or alter any window coverings.
- 2.3.3. Keep balconies, decks and patios neat and orderly at all times and clear of personal belongings.
- 2.3.4. Furniture designed for indoor use is not permitted outside (Including on any balcony).
- 2.3.5. If in the opinion of Arscott management any item adversely affects the appearance of the building, the resident concerned will be asked to remove it. If you are asked by Arscott



management to remove any item you must do so within the timeframe set by Arscott management.

- 2.3.6. Vacuum cleaners are available for loan from each floor mentor. . Vacuum cleaners must be checked regularly by residents and emptied after each use.
- 2.3.7. If a resident notices that a vacuum cleaner is in need of repair they should advise their Mentor.

2.4. Candles/Incense

- 2.4.1. Due to risk to life and property, candles, 'tiki' torches, incense and other open flame devices are strictly prohibited anywhere inside or around Arscott House, including in Rooms. Burning of the above devices is likely to set off the smoke detectors in your Room. Residents will be required to pay the cost of the fire brigade attending together with any charge imposed by Arscott management if a false alarm occurs because of a resident's failure to comply with this Rule.

2.5. Pets

- 2.5.1. No pets, including fish, may be kept at Arscott. Additionally, residents are not permitted to bring animals into any building. This Rule does not apply to the extent that it restricts the keeping of a guide or hearing dog.

2.6. Insurance

- 2.6.1. Residents are responsible for insuring the contents of their rooms, this can often be done most cheaply through your parents home contents insurance policy. We are not responsible for the loss or damage to any of your possessions or equipment while you keep them at Arscott.

2.7. Keys

- 2.7.1. The key-cards that you have been issued with should be kept in a safe place. If you lock yourself out of your room during office hours we can issue you with a temporary card to obtain access, in the evenings your floor Mentor, or the Mentor on Duty will be able to let you in.
- 2.7.2. If you loose your card and need a new one made, this can only happen during office hours. If you need a replacement key made there will be a small administrative charge.

2.8. Lighting

- 2.8.1. Any light fixture provided by a resident in addition to existing lighting must not exceed 100 watts per fixture.
- 2.8.2. Residents are not permitted to repair or replace permanent light fixtures in their Room under any circumstances.
- 2.8.3. As a matter of safety we ask residents not to change light globes themselves, but to report blown globes via a maintenance request.

2.9. Decorating/Modifying Rooms

- 2.9.1. Murals are not permitted to be painted on any surface. Most adhesives will remove paint. Please do not fix sticky stars or other adhesive decorations to the ceiling or elsewhere in your Room and do not use tape of any nature. The use of nails or screws will damage the walls and



the paint. If any holes are left in the walls and require patching you will be charged not only for fixing the holes but also for painting the wall.

- 2.9.2. Notwithstanding, posters can be used to decorate Rooms, please ensure that they are only affixed to walls using products such as 3M's Command Strips or a similar non-marking re-usable adhesive.
- 2.9.3. Modifications to Rooms or any other part of Arscott House such as installing shelves or hooks, adding new light fittings, changing light fittings, painting or repainting, or altering permanent fixtures are not permitted without the prior written approval of Arscott management.
- 2.9.4. Modifications undertaken without prior written approval will be removed and/or repaired at the resident's expense and the resident will be subject to disciplinary action at Director of Arscott's discretion.

2.10. Furniture

- 2.10.1. Furniture in a Room is to remain in that Room. It is not to be moved to another Room, even on a temporary basis. Furniture is to remain inside Rooms unless it has been nominated for outdoor use.

2.11. Indoor Plants

- 2.11.1. Indoor plants are permitted in Rooms, but residents are reminded to be mindful of the needs of other Residents. Residents must not water plants in the showers or sinks as this can create plumbing problems. All indoor plants must be placed on trays or other receptacles to avoid staining carpets.

2.12. Cooking

- 2.12.1. Cooking is only permitted in kitchens. Cooking equipment such as hot plates, rice cookers, electric woks and fry pans are not permitted in Rooms. Barbeque grills and charcoal fluid may be a fire hazard and are not permitted inside buildings in Arscott House or outside on balconies, without the approval of Arscott management, which can be withheld at its absolute discretion.

2.13. Electrical Equipment in Rooms

- 2.13.1. The Australian domestic standard voltage is AC 240 volts, 50 cycle. The standard plug is a three prong type. Note that this is a different voltage than that used in many places overseas, so even with a plug adaptor appliances may not work (or may explode).
- 2.13.2. Please limit the number of electric appliances in operation in your room. Cooking Appliances and heaters (not supplied/approved by Arscott Management) are specifically banned.
- 2.13.3. All electrical appliances must be tested and tagged by an authorised electrical contractor, at the occupants cost.

3. Common Areas and Facilities



3.1. Kitchens

- 3.1.1. Residents must clean the kitchen appliances after each use
- 3.1.2. If a Resident becomes aware that a kitchen appliance requires maintenance, they should advise Arscott management via a Maintenance Request.

3.2. Car Parking and Motorbikes

- 3.2.1. Parking for 140 cars is available outside Arscott House. Given the public nature of the car park it is important to check that your car is suitably secured, and that you have not left valuables inside the vehicle.
- 3.2.2. We can not guarantee that at any time there will be a car park available for you to use, you should not park in any car park identified as not being for residents use.
- 3.2.3. We can not accept any liability for accidents or thefts in the car park.
- 3.2.4. Any car abandoned in the car park will be reported to police.

3.3. Laundry

- 3.3.1. For a fee, Residents can make use of the laundry facilities. Residents can access the laundry facilities 24 hours a day. Residents are expected to provide their own washing supplies and must ensure that they leave the area in a tidy state. Any laundry left in the laundry facilities which is not claimed within 7 days will be deemed abandoned and will be donated to a local charity.
- 3.3.2. Arscott House is not responsible for any damage caused to clothes or other items resulting from the use by residents of the laundry facilities.

4. Personal Safety and Emergency

4.1. Emergencies

- 4.1.1. At the back of the Arscott House handbook you will find all the numbers to be called in the event of an emergency.
- 4.1.2. For any life-threatening emergency call '000' to summon fire, police and ambulance services.
- 4.1.3. False alarms waste the time of emergency services and may result in disciplinary action and the imposition of fines and charges.
- 4.1.4. You are responsible for familiarising yourself with the location of alarms and fire fighting equipment in your Room/Building and in the common areas of the building in which your Room is located, and with the emergency procedures for Arscott House. Fire safety information is posted in all Rooms.
- 4.1.5. Evacuation maps are posted in various parts of Arscott House indicating your location in relation to the nearest exit and steps to take to vacate the premises. Please familiarise yourself with the location of all exits from your Room and the building in which your Room is situated. Evacuation maps are fire equipment and must not be tampered with. In the event of an evacuation, please report to your building's assigned emergency assembly point for further instruction.
- 4.1.6. Arscott House is regularly inspected by the fire brigade for safety and fire code compliance. Residents are required to keep common areas clear of any items which may impact safe egress



from buildings. Whenever Arscott management encounter these obstructions or are informed of their presence, they will proceed to remove the obstructions to ensure fire code compliance.

- 4.1.7. Exit signs have been located for the personal safety of residents and visitors. Exit signs are not to be tampered with, disconnected or removed. Playing of ball games in Rooms, and common areas of buildings could potentially damage exit signs and is therefore prohibited. Residents will be charged for any damage caused to signs .
- 4.1.8. Never assume that a building alarm goes directly to the fire brigade. Always call 'ooo' in an emergency situation, or the duty Mentor if you are unsure what to do when you hear an alarm.
- 4.1.9. The fire brigade is obligated to respond to any alarm regardless of the cause. Any resident found to have set off a false fire alarm, whether purposefully or because of carelessness, is responsible for any charges levied by the fire brigade and may also be subject to fines and disciplinary action.
- 4.1.10. Fire blankets and/or extinguishers are located in all kitchens. These are to be used for small fires only such as stove top fires where oil has ignited. Used fire blankets/extinguishers must be returned to reception for immediate replacement.
- 4.1.11. Fire equipment that is not in working order jeopardises the safety of all residents and as such management will regularly be checking all fire equipment including fire extinguishers and hoses, fire alarm boxes, smoke detectors, exit signs and evacuation maps.
- 4.1.12. It is against the law to tamper with fire equipment including removing or covering exit signs, damaging exit signs, altering the function of door closers, disabling or covering smoke detectors, discharging fire extinguishers for any purpose other than putting out a fire and doing anything that may compromise the proper functioning of fire equipment.
- 4.1.13. Violators will be subject to substantial fines, possible criminal penalties and disciplinary action which may include termination of a resident's Residential Agreement.
- 4.1.14. Any fire equipment repair or replacement that results from resident misconduct will be charged to the resident(s) responsible.

4.2. Security Issues

- 4.2.1. We strive to ensure that Arscott House is a safe and secure atmosphere that is conducive to the academic life of each resident.
- 4.2.2. You can assist in ensuring the security of Arscott House, and your fellow residents by:
 - Ensuring that your Room door closes and locks behind you when you enter or leave your Room;
 - Ensuring that building external doors are kept locked at all times;
 - Not propping open doors;
 - Disallowing people that you do not know from following you into a building;
 - Getting to know your neighbours;
 - Never lending your Swipe Card to another person;
 - Not leaving windows wide open when you are not in your Room;
 - Not leaving money or valuables in full view when you are not in your Room.
 - Securing your bike to a bike rack using a quality lock such as a Ubolt; and
 - By notifying reception or security if you notice any suspicious people or behaviour in or around Arscott.

4.3. Trespassing

- 4.3.1. Unauthorised persons (including non-residents, uninvited visitors or any other person(s) deemed to be unauthorised by management at its absolute discretion) will be asked to and



must leave Arscott House. Any person whose behaviour is unacceptable, or who is behaving in a suspicious manner will be asked by management to leave Arscott House and if they do not leave, will be trespassing. Unauthorised persons and residents who have been asked to leave but have not left, after having their Residential Agreement terminated will be trespassing. Arscott management reserves the right to report all trespassers to the police.

4.4. Weapons/Firearms

- 4.4.1. The possession of weapons (sword/knives etc.) or fire arms (guns etc.) by a resident and/or their guests is forbidden. If a resident is found to be in possession of a weapon or firearm, disciplinary action may be taken, which may include termination of a resident's Residential Agreement, confiscation of the weapon/firearm. We also reserve the right to report any weapon related incident to the police.

4.5. Dangerous Goods

- 4.5.1. You may not store, or dispose of, any dangerous goods in your room, or in any communal area of Arscott House. This includes fireworks, fuel, pesticides and fertilizers.
- 4.6. Anyone found in possession of Dangerous Goods within Arscott House will have those goods confiscated, and the cost of their disposal will be passed to the resident.

5. Maintenance

5.1. Management Access to Rooms

- 5.1.1. By signing a Residential Agreement, residents agree to give access to Rooms on the following basis:

Purpose of Entry	Minimum Notice which must be given to you
In an emergency or for urgent repairs	Without notice
To carry out repairs and maintenance which you have requested	Without notice
To carry out general repairs and maintenance	48 hours
To inspect the Room	48 hours
If Arscott House Management has reason to believe that you have abandoned the Room	Without notice
If Arscott House Management suspects that another person or a person other than you is residing in the Room	Without notice

- 5.1.2. Where notice is required to be given pursuant to the above, Arscott Management may not be able to specify the exact time that access will be required but rather a time period in which the entry may take place.



5.2. Pest Control

- 5.2.1. Please ensure that food is not left out or uncovered. It is unhealthy and attracts ants and other pests.
- 5.2.2. From time to time we may engage a pest control company to carry out treatments.
- 5.2.3. Prior to any residential area being treated, 48 hours notice will be given to residents.

5.3. Maintenance Emergencies

- 5.3.1. If there is an emergency situation such as a flood, a shower that won't turn off, a Room door that won't lock etc please call the on-call Mentor and ask for assistance on the number listed in the Arcscott Handbook which is staffed 24 hours a day. All other requests for maintenance/repair must be submitted by a Maintenance Request at Reception.
- 5.3.2. If you submit a Maintenance Request, you are deemed to have given Arcscott management permission to immediately enter your Room to carry out the requested maintenance/repair.

5.4. Inspections and Building Condition Issues

- 5.4.1. Subject to complying with the notice provisions in these Rules, and the Residential Agreement, Management reserves the right to enter any Room
 - in the case of an emergency;
 - for the purpose of inspection, maintenance or repair; or
 - if requested to do so by a resident.
- 5.4.2. Residents must not change any lock or place any additional locks on any door to their Room or any other doors.
- 5.4.3. Inspections of Rooms are undertaken to identify maintenance needs, ensure that health, safety and cleanliness standards are being maintained and enable planning for renovation or refurbishment projects. Repeated failure to pass the cleaning inspections will result in charges to residents for professional cleaners to return the Room to an acceptable standard.
- 5.4.4. Prior to vacating a Room, residents may request a preinspection of a Room by contacting Reception.

5.5. Maintenance Requests & Repairs

- 5.5.1. All requests for repairs or replacements in your Room can be submitted via a Maintenance Request at the Reception.
- 5.5.2. Residents should report any problem which they believe constitutes a safety or security risk to Reception. Depending on the nature of the problem, management do their best to ensure that urgent repairs are dealt with immediately. This may not always be possible due to the availability of contractors and parts required for repairs.
- 5.5.3. Residents are not permitted to repair or replace electrical, plumbing, heating, security equipment, glass or any other item, nor are they permitted to contract with any third party for such repairs.
- 5.5.4. The cost of any repair or replacement which is necessitated because of a deliberate act or the negligence of a resident(s) will be charged to that resident(s).



5.6. Garbage Disposal & Recycling

- 5.6.1. Residents are responsible for the frequent removal of all garbage from their Rooms. Multiple garbage bins are available for you to throw away your rubbish. Residents are responsible for ensuring rubbish is placed in the appropriate garbage and recycling bins.
- 5.6.2. In the interest of hygiene and aesthetics please do not place garbage adjacent or on top of garbage bins. Residents should not leave garbage outside their Rooms.

6. Conduct

6.1. Conduct Issues

- 6.1.1. Residents and their guests are to show respect for order, morality, personal honour and rights as members of the Arscott House community.
- 6.1.2. Residents are responsible for their guests and will be held financially accountable for any breach of the Rules or misconduct by their guests.
- 6.1.3. Misconduct is an action or series of actions that breach your Residential Agreement, these Rules, any laws or any other generally accepted standard of behaviour. Depending on the nature of a resident's misconduct, the Director of Arscott House is entitled to take the disciplinary action detailed in a resident's Residential Agreement and/or these Rules and reserves the right to refer any occurrence of misconduct to the University and/or the police if in their absolute discretion they determined that course of action is appropriate. Disciplinary action includes but is not limited to admonition, probation, termination of a resident's Residential Agreement and the requirement for the resident to leave Arscott House.
- 6.1.4. Except in circumstances where the Director of Arscott House do not consider it feasible (at their absolute discretion) for a resident to retain the right to reside at Arscott House, a warning by email or in writing will describe the unacceptable behaviour, the right of the Director of Arscott House to require the resident to leave Arscott House, and the steps which the resident must take to retain the right to continue to reside at Arscott House. Should a resident fail to respond in an acceptable manner to an email or written warning and continue to behave in a manner that is detrimental to the well-being of the Arscott community, the resident may then have their Residential Agreement terminated and be required to leave their Room and Arscott House.
- 6.1.5. In circumstances of serious misconduct, as determined by the Director of Arscott House at their discretion, the Director of Arscott House is not required to give any prior warning or notice of their intention to terminate a resident's Residential Agreement except if to do so would breach a specific term of the Residential Agreement or any legislative requirements.
- 6.1.6. A resident required to leave Arscott House for disciplinary reasons will not ordinarily have the opportunity to return to their Room except via prior arrangement with Arscott management and then only to collect the resident's possessions and under the supervision of Arscott House staff.
- 6.1.7. In the event that a resident is asked to vacate a Room for disciplinary reasons, no fees will be refunded..
- 6.1.8. If a resident has had their Residential Agreement terminated and been asked to leave , management reserves the right to refuse to accept an application for residency at Arscott House from that resident in the future for such time as it sees fit.



6.2. Alcohol and other Personal Issues

- 6.2.1. In all States and Territories of Australia the drinking age is 18.
- 6.2.2. Alcohol is part of life at an Australian University. We understand that some of you are going to drink, and we are fine with that.
- 6.2.3. Wherever we conduct an event with alcohol we will also provide non-alcoholic options, we reserve the right to refuse service to anyone that we believe to be intoxicated, or who we believe to be under the legal drinking age.
- 6.2.4. Excessive consumption of alcohol can lead to a range of social problems, particularly in a small community such as Arscott House. You should be aware of the impact of your consumption on those that live with you.
- 6.2.5. Drunkenness will not be an acceptable excuse in any discipline matter, and residents are reminded that they remain responsible for their actions no matter how much they have had to drink.
- 6.2.6. If you believe you, or someone you know, has a problem with alcohol, you are encouraged to discuss it either with your floor mentor, or other staff, or with Health and Counselling.
- 6.2.7. Alcoholic drinking games and other activities that promote binge drinking are not permitted at the Arscott House. The host of the party and other participants may be held responsible for any negative consequences of excessive drinking.

6.3. Drugs

- 6.3.1. The use of illegal drugs at Arscott House is prohibited. Reports of drug dealing will be referred to the police, and the disciplinary process will be invoked if you are found in possession.
- 6.3.2. Drug use will not be an acceptable excuse in any discipline matter, and residents are reminded that they remain responsible for their actions no matter what they have taken.
- 6.3.3. If you believe you, or someone you know, has a problem with drugs, you are encouraged to discuss it with Health and Counselling.

6.4. Hazing/Initiation

- 6.4.1. Hazing is defined as any mental or physical requirement or obligation placed upon any person or group of persons which could cause discomfort, pain, fright, disgrace, injury or which may be personally degrading or which violates any University policy, Arscott House policy or law.
- 6.4.2. Hazing in any form is completely unacceptable at Arscott House. Any resident who is found to be involved in hazing will be reported to the appropriate authorities and will be subject to disciplinary action at the discretion of the Director of Arscott House which may include immediate termination of their Residential Agreement and revocation of their right to remain at Arscott House.

6.5. Noise

- 6.5.1. Every resident is responsible for the maintenance of good order and reasonable quietness in their Room. Residents must at all times show proper regard for others. Radios, televisions, stereos, musical instruments and other audio equipment should be adjusted so as not to disturb other residents.



6.6. Obscene, Harassing or Discriminatory Behaviour

- 6.6.1. The Students' Association is committed to ensuring that anyone who is part of the University community treats, and is treated, at all times fairly and equitably, in an environment which is free of harassment and discrimination. All people have the right to be treated with dignity and respect, regardless of their sex, marital status, pregnancy, race, religion, disability, age, political beliefs, family responsibilities, parental status, sexual orientation, industrial activity, gender identity or physical features. The Students' Association has a "Zero Tolerance Policy" with respect to discrimination and harassment of any kind. All residents have a responsibility to comply with this policy.
- 6.6.2. A breach of this policy will result in disciplinary action, and in some instances, referral to the appropriate authorities.
- 6.6.3. Placement of any obscene or harassing telephone calls by a resident is completely unacceptable and is treated as a serious disciplinary issue by Arscott House management. Anyone receiving such a call should report it immediately to reception, who in turn will contact Arscott security. Outside general office hours, report such calls to the duty Mentor.
- 6.6.4. Any resident who is found to be making obscene or harassing telephone calls will be subject to disciplinary action at the discretion of the Director of Arscott House which may include immediate termination of their Residential Agreement and revocation of their right to remain at Arscott House. Arscott House management also reserves the right to refer the matter to the appropriate authorities.
- 6.6.5. Residents who have been victim of any form of harassment are advised to contact the University's health & counselling service for support.

6.7. Damage or Loss

- 6.7.1. **You break it you pay for it!** You are responsible for all damage to your room, and any damage caused by you to a common area. Damage and unnecessary maintenance cost money, and we have no choice but to bill the resident responsible for damage caused by them (this includes damage caused by your guests)
- 6.7.2. Recipients of a bill for damage have 7 calendar days after the date of issue of the invoice by management in which to pay or request a review of the invoiced claim. If you have received an invoice for damaged or lost property, please take care of it immediately.
- 6.7.3. Any invoiced claim not challenged within 7 calendar days of issue is no longer subject to review.
- 6.7.4. Standard charges for replacement of damaged furniture and fittings in a Room are available from Reception. It is impossible to price all items or maintenance services, as they are generally dependant on the damage caused. All repair work is carried out on a Do and Charge basis and will be invoiced at a rate equal to the actual charge from the supplier or contractor to the Village plus an administration fee of up to 20% of that cost.

7. Communication



7.1. Mail and Communications

- 7.1.1. The primary means of communication within Arscott House is by email, so it is important that you inform reception immediately of any changes to your email address. This is particularly the case at the beginning of the year where people often change addresses.
- 7.1.2. General notices will also be posted around Arscott House, on Noticeboards, or in other ways.
- 7.1.3. Residents wishing to receive standard mail should use the mailing address listed in the Arscott handbook. When parcels are delivered by Australia Post, they will be kept at reception and a note will be placed in the resident's mail box, indicating that you have a parcel for collection. Residents are required to acknowledge collection of parcels.
- 7.1.4. It is a resident's responsibility to regularly check their mail box. Any mail not collected within one month of its delivery may be returned to sender. Facilities for purchasing stamps and posting letters and parcels are available from the post office located on the University campus.

7.2. Computer, Telephone and TV Facilities

- 7.2.1. The telephone & computing infrastructure installed throughout Arscott House is one of the benefits of living on campus, and residents must not tamper with or remove any part of it. Damage to the telephone and computing infrastructure caused by resident(s) will be charged to the resident(s) responsible together with an administration fee up to 20% of the repair/replacement cost.
- 7.2.2. Residents must adhere to the following protocols when using the University data network:
 - 7.2.2.1. Only connect to the data port with the recommended cables and connections;
 - 7.2.2.2. Do not dismantle the data port;
 - 7.2.2.3. Continually downloading large files may slow down the network and affect others and as such should only occur in limited circumstances;
 - 7.2.2.4. The network is not to be used for any criminal activity, including port surfing or computer hacking; and
- 7.2.3. The network may be monitored by the University's network security services.

8. Your Right of Appeal

8.1. Dispute Resolution

8.1.1. Review by Original Decision Maker

- 8.1.1.1. If you are unhappy with any decision made by any staff member, or by the Director of Arscott House you may seek to have them review their decision. You should receive a response within seven days of putting in a request for a review of a decision, together with a statement of reasons for making the decision

8.1.2. Review by the Director of Arscott House

- 8.1.2.1. If you remain unhappy with the decision made by the original decision maker, you can request that the decision be reviewed by the Director of Arscott House. If the decision you are appealing was made by the Director of Arscott House this step does not apply.



8.1.3. Appeals Panel

8.1.3.1. If you remain dissatisfied with the decision, you can ask that an appeals panel be formed to review the decision. The appeals panel will be made up of:

- A representative of the Students' Association;
- A member of the University Staff chosen by the Students' Association;
- A member of the Mentor Team;
- A resident of Arscott House selected from the Arscott House Consultative Group

8.1.3.2. This panel will review the decision, and either uphold the complaint, or dismiss it. The panel may make suggestion on operating practice or procedure.

8.1.4. Residential Tenancies Tribunal

8.1.4.1. This Agreement is an Occupancy Agreement for the purposes of the Residential Tenancies Act (ACT) 1997, and as such disputes over any tenancy matter may be heard before the Residential Tenancies Tribunal.

